



Using Home Care Package Funds for: Group Outings and Transport

Information for Clients, Families, and Care Coordinators

Many older Australians receive a **Home Care Package** to support their ability to live independently, stay connected, and enjoy a good quality of life.

For some people, **group outings and community activities** play an important role in:

- Social connection and reducing isolation
- Mental and emotional wellbeing
- Maintaining independence and confidence
- Getting out of the house and staying engaged with the community

In some cases, **Home Care Package funds may be used to reimburse the cost of transport** when it supports these goals and is aligned with the client's care plan.

Community Transport and Wellbeing

Transport to social and community activities is often considered part of:

- Lifestyle and wellbeing support
- Community participation
- Emotional and mental health
- Access to meaningful activities

Each Home Care Package is **assessed individually**, and approval is always at the discretion of the client's care provider or care manager.

How Cruisin' With Kylie Fits In

Cruisin' With Kylie provides **safe, friendly, and comfortable group transport for seniors**, supporting outings such as:

- Social lunches and café visits
- Markets, events, and community activities
- Scenic drives and local experiences
- Group days out with clubs, villages, and community groups

Cruisin' With Kylie is a **Registered Bus Operator under the Bus Safety Act 2009 (Victoria)**. All vehicles are registered buses, fully insured, and operated by a **Heavy Rigid licensed driver**.



Payment and

Reimbursement Process

The usual process is:

1. The client pays the transport invoice directly
2. An itemised invoice is provided
3. The client submits the invoice to their Home Care Package provider
4. Reimbursement is considered based on the client's care plan and provider approval

This process keeps things simple and allows care managers to assess each outing on its individual merits.

Important to Note

- Home Care Package funding **may** cover transport when it supports wellbeing and community participation
- Approval is **not automatic** and depends on the provider and the individual care plan
- Clients are encouraged to discuss outings with their care manager in advance

Questions or Further Information

If you would like more information about the transport service, invoices, or how outings are structured, please feel free to get in touch.

Warm regards,
Kylie



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Providing friendly group transport that supports connection, wellbeing, and enjoying life in the community.